

Free Live Webinar on Why Conflict Really is Your Friend

How to create confidence to have difficult conversations with your team, colleagues, & clients for better performance

Dear Member,

ICMA Pakistan in Collaboration with Knowledge Now is organizing a Live Webinar on "Why conflict really is your friend: How to create confidence to have difficult conversations with your team, colleagues, & clients for better performance". Details of the Webinar are as under:

Distinguished Speaker:



Ms. Julie Hutchison

Julie Hutchison is the UK's leading Impact & Leadership Coach for Managers and Senior Leaders in STEM (Science, Technology, Engineering & Maths).

Her extensive background in practical leadership gives her a great experience of dealing with people, their relationships and their impact on others in the workplace.

In her practice, namely, Think Be Do Leadership, she focuses on enhancing leadership impact, performance and influence through the practical application of mindset and behaviours that will improve your results, and mean you take real action to be a better leader.

She has an extensive background in leadership roles within the UK Police Service and in Manufacturing, and brings a down-to-earth simplicity, practicality and understanding to the common problems leaders face.

With a speciality in blending training and coaching programmes across the globe, she has a very effective approach that brings real engagement with her clients, and creates a trusted environment where leaders can be vulnerable, honest and can grow.

She is the creator of The Team Performance Engine™ Leadership framework that brings theories into practice using simple, effective strategies that can be implemented easily into your business.

With warm regards:

Ather Saleem Ch., FCMA

Chairman
National CPD Committee

Summary:

Ms. Julie Hutchison will be walking us through why we often avoid conflict and the impact that it has on our businesses. She will then take a look at how to change mindset around conflict so that we approach it in a positive and confident way that produces more positive outputs for our people and in our businesses. Working with Julie means that you will know exactly how you need to show up as a leader in your business, and you will start implementing straight away to see results for you and your team.

You will grow your confidence to THINK, BE and DO like a leader.

You will:

- ▶ Understand why we avoid conflict
- ▶ Learn how to take a more positive approach
- ▶ Takeaway constructive tools to help you deal with difficult conversations in your business

Program Details:

Day, Date & Timing:

Tuesday, April 21, 2020, 9:00 pm

Registration for Webinar:

<http://icmap.knowledgenow.info/index.php/component/virtuemart/webinar?wid=1118>



"After registration you will receive an exclusive link to join the live webinar soon"

CPD Credit:

1 Hour